

## TERMS AND CONDITIONS

1. St. Andrews Carpets Co Reserves the right to withdraw or modify the terms if the estimate is not accepted within 28 days of the date of issue. Acceptance shall constitute a contract of which the St. Andrews Carpets Co specification of work shall form a part.
2. Whilst The Company shall make every endeavour to start and complete the work by the dates indicated, it shall not be held responsible for any delays beyond the Company's reasonable control.
3. The Customer will provide reasonable access to enable installation to be completed, and the Customer shall ensure that a responsible person shall be present when the installation crew arrives. Any costs incurred by the Company resulting from failure by the Customer or his Agents to provide access to the premises shall be charged to the Customer whether, or not the contract is completed.
4. The estimate is based on the understanding that the installation can be carried out during normal working hours. Any overtime that may have to be worked, to suit customer's requirements, will be charged extra.
5. The balance of the purchase price is payable within 7 days of Installation. Payment shall be made by Bank Transfer (details will be on the invoice), by Card payment over the telephone or in the shop. Cash and Cheques are acceptable made payable to St Andrews Carpet Co.
6. All variations or alterations requested by the Customer after the date of the Quotation should be made in writing and be paid for as an extra by the Customer.
7. The Company shall not be liable for any expenses due to loss, damage, late or short deliveries from Manufacturers and or Sub-contractors.
8. St Andrews Carpets shall not be liable for any cost or inconvenience due to any fault with the Materials. This will be referred back to the Manufacturer to assess and make good via replacement of the materials or compensation.
9. The purchaser shall advise the company in writing within 7 days of any dissatisfaction with the work carried out by the company or its agents.
10. All goods are to remain the property of the Company until paid for in full.
11. If kickboards need adjusting after fitting, it will be the responsibility of the customer to arrange and pay a tradesperson/carpenter to adjust and refit.
12. If any door adjustments are found to be required, the Company may be able to do this for an additional cost of £30 per door. This will be at the discretion of the fitter on the day based on them having the correct tools to adjust and refit the door. They will not be able to adjust solid wood doors or Fire doors.
13. We request that Televisions and Computers be unplugged, all furniture and ornaments to be removed from the rooms we are fitting in. In the event, that this is not possible, please advise before or when the fitting is booked. This may incur an additional cost, and we will not be held responsible for any damage whilst moving.

14. If our fitters arrive and there is furniture in the rooms to be fitted, the fitters reserve the right to advise that the fitting cannot be carried out. In this case there will be a charge added to the invoice. A new date will have to be arranged based on a mutually convenient date and time.
15. If decorating is undertaken before new flooring is fitted, time must be allowed for the paint to harden off. 7 days is recommended. Whilst all due care is taken when fitting the new flooring, due to the nature of the job, the tools used and getting the product into the building the Company cannot be held responsible for any reasonable damage that may occur to walls, skirtings, paintwork, fixtures and fittings.